

CANCELLATION & RESCHEDULING POLICY

Please note that we are here for the sailors in our community. We want our sailors to be happy and leave with a big smile. As such, Sail Cape Cod has cancellation and rescheduling policies in place to properly staff and plan for each course. Please give us enough notice (as listed below) to cancel or reschedule your course. When a course fills, we often must turn away new students, and cannot make up for lost revenue due to last minute cancellations. We understand that things come up and we will make every effort to accommodate you within our listed policies.

COURSE CANCELLATION POLICY

CANCELLING WITH GREATER THAN 14 DAYS NOTICE

If you cancel with greater than 14 days notice from the first day of your course, you will receive a full refund or have the option to reschedule to any open course of equal value. Please contact the Program Coordinator at coordinator@sailcapecod.org or 888-647-7245 to cancel and reschedule.

CANCELLING WITH 0-13 DAYS NOTICE

If you cancel with 0-13 days notice, no refund will be given, but you do have options for rescheduling. If you need to reschedule within 0-13 days before the first day of class, we can reschedule you on a space available basis. This means that if there is an extra space in a course of equal value, you may take it at no additional cost. Please contact the Program Coordinator at coordinator@sailcapecod.org or 888-647-7245 to cancel and reschedule.

CANCELLING INDIVIDUAL DAYS

If you need to miss one day once your course has started, we ask for at least 24 hours notice. Giving us sufficient notice allows us to open a space to others who may also need to make up a class. It is the sailor's responsibility to contact the center to organize a make-up. The same policy as listed above still applies. Please contact the Program Coordinator at coordinator@sailcapecod.org or 888-647-7245 to cancel and reschedule.

SAIL CAPE COD CANCELLING

Sail Cape Cod reserves the right to cancel due to inclement weather or unforeseen circumstances. If the conditions appear unsafe, we'll notify you at least 2 hours ahead of your event. If SCC cancels one day, a sailor may make up the class in an opening of equal value. If the open classes do not work for the sailor's schedule a credit will be made available which is good for 1 year to the date of the class.